Refund & Cancellation

MissCounselor.com website believes in helping its customers as far as possible, and has therefore a liberal cancellation policy. Under this policy:

• Cancellations will be considered only if the request is made immediately after placing the order, which is under 24 hours beyond which it is non-applicable. However, the cancellation request may not be entertained if the orders have been communicated to the therapist and they have initiated the process of commencing them.

• In case of any refunds approved by the MissCounselor.com website, it’ll take 9-15 days for the refund to be processed to the end customer.